# Child Survival Collaborations and Resources Group Benefits Survey for CORE Members

September 2002

**Final Report** 

# Child Survival Collaborations and Resources Group Benefits Survey for CORE Members September 2002 Final Report

The following twenty-eight CORE members have responded to the Child Survival Collaboration and Resources Group Benefits Survey and the data attached has been taken from these surveys:

Adventist Development & Relief Agency International (ADRA)

Africare

Aga Kahn Foundation

**CARE** 

Catholic Relief Services (CRS)

Christian Children's Fund, Inc. (CCF)

Concern Worldwide USA

Curamericas

Food for the Hungry International

Foundation for Compassionate American Samaritans (FOCAS)

Freedom from Hunger

Health Alliance International (HAI)

Helen Keller Worldwide (HKI)

International Eye Foundation (IEF)

International Rescue Committee (IRC)

La Leche League International (LLLI)

Medical Care Development Inc./International Division (MCDI)

Mercy Corps

Minnesota International Health Volunteers (MIHV)

PLAN

Project Concern International (PCI)

**PATH** 

Pearl Buck International

Project Hope

Salvation Army World Service Office (SAWS)

Save the Children

World Relief

World Vision

# Child Survival Collaborations and Resources Group Benefits Survey for CORE Members September 2002 Final Report

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# **RESULTS AND DICUSSION**

# PAGE 1:

#### **Members**

All respondents have offices in the United States, although some of the members who are most active with CORE and thus responded to the surveys, are located in offices outside of their Headquarters.

# **Organization Size**

The following is a break-down of the yearly cash income of the organizations represented in the survey:

```
Large (>$25 million yearly cash income) = 11
Medium ($10-25 million yearly cash income) = 9
Small (<$9 million yearly cash income) = 8
```

# **Grants**

Of the respondent organizations, Child Survival grants were to awarded in the following manner:

```
2002+ = 13

2001= 5

2000 = 1

1999 = 4

< 1999 = 4

Other = ("Current, CCSXVII)
```

A total of twenty-nine grants have been awarded, (Project Concern International has two grants), among the CORE member organizations that responded to the survey.

## **CORE** Members not represented in the survey:

African Medical & Research Foundation Counterpart International, Inc. Esperanca, Inc. Islamic African Relief Agency Map International NGO Networks for Health Population Services International Partners for Development

# **QUESTION 1:**

I. Using the table below, please report the extent to which you have benefited from CORE membership at the organizational and individual level. For each benefit you or your organization has experienced, please rate the importance of that benefit, using the scale listed below.

Has your organization experienced the following	YES	NO	If yes, please rate the
benefits as a result of CORE membership?			importance of this benefit using
			the following scale:
			1 = Not important
			2 = Slightly Important
			3 = Moderately Important
			4 = Very Important
			5 = Crucial

#### Q1-1

# Access to technical information

Of the 28 respondents, 100% answered, "YES". All respondents scored this question at 3 or above (Moderately Important to Crucial) resulting in a mean = 4.07. The mean indicates that all respondents report access to technical information as very important to crucial in terms of the benefits member organizations experienced as a result of CORE membership.

#### Q1-2

#### Use of materials created by CORE or working groups

Of the 28 respondents, 100% answered, "YES". The mean (3.82) indicates that respondents report the use of materials created by CORE or working groups as a moderately to very important benefit as a result of CORE membership.

## Q1-3

# Increased access to technical inputs and materials from cooperating agencies / USAID

Of the 28 respondents, 96% responded, "YES". Of the 27 respondents who answered yes, the mean (3.59) indicates that increased access to technical inputs and materials from cooperating agencies/USAID is reported as moderately to very important in terms of the benefits member organizations experienced as a result of CORE membership.

One respondent stated that they "Hope to take more advantage of this in the future – could be very important /crucial but haven't fully realized potential for this yet".

#### **O1-4**

# Partnerships and inter-agency collaborations for project implementation

Of the 27 respondents, 78% responded, "YES". Of the 21 respondents who answered yes, the mean (3.86) indicates that partnership and inter-agency collaborations for project implementation is reported as moderately to very important in terms of the benefits member organizations experienced as a result of CORE membership.

## Q1-5

# **PVO voice in USAID**

Of the 28 respondents, 96% responded, "YES". Of the 27 respondents who answered yes, the mean (3.89) indicates PVO voice in USAID is reported as moderately to very important in terms of the benefits member organizations experienced as a result of CORE membership.

# Q1-6

# PVO voice in International Agencies (e.g., WHO, WB, UNICEF)

Of the 27 respondents, 78% responded, "YES". Of the 21 respondents who answered yes, the mean (3.67) indicates that PVO voice in International Agencies is reported as moderately to very important in terms of the benefits member organizations experienced as a result of CORE membership.

#### Q1-7

## Increased visibility to donors and other CS actors and organizations

Of the 28 respondents, 96% responded, "YES". Of the 27 respondents who answered yes, the mean (3.48) indicates that increased visibility to donors and other CS actors and organizations is reported as moderately to very important in terms of the benefits member organizations experienced as a result of CORE membership.

# Q1-8

## Ability to leverage financial resources

Of the 28 respondents, 57% responded, "YES". Of the 16 respondents who answered yes, the mean (2.94) indicates that the ability to leverage financial resources is reported as slightly to moderately important in terms of the benefits member organizations experienced as a result of CORE membership.

The number of "no"s (12) and the low scoring on the "yes"s (16) indicate that this maybe an area that CORE want to enhance in the future.

#### **O1-9**

# Private sector collaboration

Of the 27 respondents, 52% responded, "YES". Of the 14 respondents who answered yes, the mean (2.46) indicates that private sector collaboration is reported as slightly to moderately important in terms of the benefits member organizations experienced as a result of CORE membership.

The number of "no"s (13) and the low scoring on the "yes"s (14) indicate that this maybe an area that CORE want to enhance in the future.

# Q1-10

# **Training opportunities for field staff**

Of the 27 respondents, 85% responded, "YES". Of the 23 respondents who answered yes, the mean (3.87) indicates that the training opportunities for field staff is reported as moderately to very important in terms of the benefits member organizations experienced as a result of CORE membership.

# Q1-11

# **Professional Development**

Of the 28 respondents, 96% responded, "YES". Of the 27 respondents who answered yes, all scored this question at 3 or above (Moderately Important to Crucial) resulting in a mean = 3.93. This indicates that the professional development is reported as moderately to very important in terms of the benefits member organizations experienced as a result of CORE membership.

# Q1-12

# Other(s) - please specify

Of the 3 respondents, all scored "4" on this question (very important). Respondents commented on the value of networking and collaboration, exploring other financial resources and lessons learned as benefits to their organizations.

# **QUESTION 2:**

II. Please use the table below to describe the CORE activities or mechanisms you have participated in or used, and their importance.

Has your organization participated in or used	YES	NO	If yes, please rate the
the following CORE activities or			importance of this activity
mechanisms?			using the following scale:
			1 = Not important
			2 = Slightly important
			3 = Moderately important
			4 = Very important
			5 = Crucial

# Q2-1

# **CORE** Website

Of the 27 respondents, 96% responded, "YES". Of the 26 respondents who answered yes, all scored this question at 3 or above (Moderately Important to Crucial) resulting in a mean = 3.56. This indicates that the CORE Website is reported as moderately to very important to respondents who have used the Website.

This finding is interesting in that the respondents report high usage of the CORE Website, yet rate it's value at moderately to very important. It may be beneficial to CORE to attempt to increase the value of this Site as many members report using CORE's Website.

#### O2-2

#### **CORE Listserves / E-mail**

Of the 28 respondents, 96% responded, "YES". Of the 27 respondents who answered yes the mean (3.59) indicates that the CORE Listserves/E-mail are reported as moderately to very important to members who have used the Listserves/E-mail.

As found in the data associated with the Website, this finding is also interesting in that respondents also reported high usage of the CORE Listserves/e-mail, yet rate it's value at moderately to very important. It may be beneficial to CORE to also attempt to increase the value of these resources as many members report using the Listserves/E-mail.

# Q2-3

# Conference calls

Of the 28 respondents, 89% responded, "YES". Of the 25 respondents who answered yes, the mean (3.24) indicates that conference calls are reported as moderately to very important to members who have participated in conference calls through CORE.

## **Q2-4**

# Attended CORE workshops in US (i.e. malaria, IMCI, Safe Motherhood, etc.)

Of the 28 respondents, 86% responded, "YES". Of the 24 respondents who answered yes, all scored this question at 3 or above (Moderately Important to Crucial) resulting in a mean = 3.96. For respondents that have attended CORE workshops in the US, the mean indicates that the workshops are reported as moderately to very important.

As respondents scored the value of CORE Workshops (in the US) as quite high, it may be beneficial for CORE to continue to enhance and expand these activities.

#### Q2-5

# Attended CORE regional or field based workshops

Of the 27 respondents, 59% responded, "YES". Of the 16 respondents who answered yes, the mean (3.94) indicates that attending CORE regional or field based workshops is reported as moderately to very important.

As many organizations (11) have not attended CORE regional or field based workshops, and those who have indicate that such workshops are very important, this may be an area that CORE should attempt to enhance and expand in the future.

# **Q2-6**

# Attended CORE periodic meetings or working group updates

Of the 28 respondents, 93% responded, "YES". Of the 26 respondents who answered yes, the mean (3.77) indicates that attending CORE periodic meetings and working group updates is reported as moderately to very important.

#### 02-7

# Attended CORE annual or bi-annual meeting

Of the 28 respondents, 96% responded, "YES". Of the 27 respondents who answered yes, the mean (4.07) indicates that attending CORE annual or bi-annual meetings are very important to crucial.

As both the attendance and value of the CORE meetings are so high, it would be advisable to continue to concentrate resources and focus on this realm of CORE.

## Q2-8

# Presented at CORE workshops or meetings

Of the 28 respondents, 68% responded, "YES". Of the 19 respondents who answered yes, the mean (3.72) indicates that presenting at CORE workshops or meeting is moderately to very important.

# Q2-9

#### **Member of CORE Board of Directors**

Of the 27 respondents, 44% responded, "YES". Of the 12 respondents who answered yes, the mean (3.83) indicates that acting as a member of the CORE Board of Directors is moderately to very important.

# Q2-10

# Member of CORE Working Groups - please specify group(s)

Of the 28 respondents, 93% responded, "YES". Of the 26 respondents who answered yes, the mean (3.24) indicates that is acting as a member of a CORE Working Group is moderately to very important.

This finding is interesting in that the percent of respondents who reported to be members in CORE working groups is high, yet the reported mean value or importance of membership in a working group leans towards "moderately important" (3.24), this may be an area that may need attention and restructuring. Please see "Comments" section for specification of working groups.

#### Q2-11

# Served as Working Group Chair - please specify group(s)

Of the 27 respondents, 33% responded, "YES". Of the 9 respondents who answered yes, the mean (2.67) indicates that Serving as a CORE Working Chair is slightly to moderately important.

It is unclear why serving as a working group chair is not reported to have higher importance to individuals and/or their organizations. This may be something to explore further. Please see "Comments" section for specification of working group(s) that the respondents chairs/ed.

## Q2-12

#### Represented CORE at international, regional or country meetings

Of the 28 respondents, 36% responded, "YES". Of the 10 respondents who answered yes, the mean (4.33) indicates that acting as a representative for CORE at international, regional or country meetings is very important to crucial.

This finding indicates that such representation is not only valued, but should be encouraged in further meetings.

Of the responses, members commented on representing CORE at IMCI Senegal Meeting, Kenya Fresh Air Malaria, as trainers in Curamericas/CORE/CSTS KPC2000 workshop, UNGASS and IWAG.

## Q2-13

# Participated in the development of CORE materials, frameworks, tools

Of the 28 respondents, 82% responded, "YES". Of the 23 respondents who answered yes, the mean (3.79) indicates that participation in the development of CORE materials, framework and tools is moderately to very important to the members who have participated in these activities.

# Q2-14

# Identified qualified consultants through CORE

Of the 28 respondents, 54% responded, "YES". Of the 15 respondents who answered yes, the mean (3.92) indicates that ability to identify qualified consultants through CORE is moderately to very important to the members who have used this resource.

Respondents who report using this service rank its importance as close to "very important" (3.92). Yet only a bit over half the respondents have identified qualified consultants through CORE. As such, this may be an area that CORE may want to further market and/or expand. Please see the "Comments" section for specification on consultants' area of expertise.

# **QUESTION 3:**

III. The results of this survey will help us develop a pathway that shows the impact of CORE activities on individuals and member organizations, and on the constituencies they serve. Please consider the following questions in relation to a significant benefit you or your organization has received from CORE membership.

Q3-1 What is the most significant benefit you or your organization has experienced as a result of CORE membership?

Question Number	Response	Number Responded	% Responded
Q3-1			
<u>Q3-1</u>	N. 1. 15 15 0 1/0 H. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	21	7.5
1	Networking/Peer Support/Collaborations/Working Groups	21	75
2	Technical Information - updates, publications, skills	12	43
3	Policy/Advocacy Information	2	7
4	Workshops/Trainings	3	11
5	Other	3	11
		Total = 28	

As seen in the table above, 75% of respondents commented that networking, peer support, collaboration and working groups were of the most significant benefit to the respondent and/or their organization. Technical Information (updates, publications, materials and skills) was reported as another benefit to 43% of the respondents. Please see the "Comments" section for individual responses to this question.

Q3-2 Which CORE activities or mechanisms produced or contributed to this benefit (mentioned in your response to question 1)?

Question Number Q3-2		Number Responded	% Responded
<u>QJ-Z</u>	Annual/Di Annual Mastings	17	61
l l	Annual/Bi-Annual Meetings	17	61
2	US/Regional/Country Workshops	8	29
3	Listserves	7	25
4	Working Groups	10	36
5	Other	11	39
		Total = 28	

As seen in the table above, 61% of respondents report the annual/bi-annual meetings to be activities that most contributed to benefiting the respondent and/or their organization as a result of their membership with CORE. CORE Working Groups were also reported by over one-third (36%) of respondents to have contributed to benefits identified in question 1. Activities mentioned in the "other" categorization include the CORE

Website, networking, group products, guides, materials and trainings. Please see the "Comments" sections for specific responses to this question.

Q3-3 What change(s) occurred in organizations (or individuals) as a result of this benefit?

Question Number		Number Responded	% Responded
Q3-3			
	Improved Interventions = Assessments/New and Expanded programs/Policy and Advocacy	14	52
2	Increased Access/Knowledge/Understanding and Use of Technical Information	15	56
3	Improved Relations with other PVOs (US and in the field)	8	30
4	Staff Development	6	22
5	Other	4	15
		Total = 27	

The acquisition of knowledge, understanding and access to technical information was reported by 56% of respondents as the greatest change to occur in organizations (or individuals) as a result of the benefits described in question 1. Improved interventions, assessments, new and expanded programs and changes in policy and advocacy were seen in 52% of respondents. Please see the "Comments" section for specific responses to this question.

<u>Q3-4</u> What activities were organizations (or individuals) able to carry out as a result of this change (described in your response to question 3)?

Question Number			% Responded
Q3-4			
1	Increased Collaboration (US and in the field)	8	32
2	Increased Technical Capacity/Awareness/Knowledge of Staff	9	36
	Improved Interventions, Implemented Programs and		
3	Initiatives	10	40
4	Monitoring and Evaluation	4	16
5	Other	5	20
		Total = 25	

Improved interventions, implemented programs and initiatives were seen by respondents (40%) as the most significant activities. Increased technical capacity, and awareness of technical resources, and improved knowledge by staff (both respondents and field staff), and increased collaboration were also noted as important. Please see the "Comments" section for individual responses to this question.

<u>Q3-5</u> What effect did these activities (described in response to question 4) have on those your organization directly serves (e.g., project beneficiaries, other organizations)?

Question Number		Number Responded	% Responded
Q3- <u>5</u>			
1	Improved Interventions	14	56
2	Increased Technical Capacity/Awareness/Knowledge of Staff	11	44
3	Benefits to Beneficiaries	4	16
4	Collaboration	2	8
5	Other	5	20
		Total = 25	

As it was difficult to categorize responses to this question as each was specific to each respondent and their organization, any "intervention" was listed under "improved intervention". "Improved interventions" (i.e. – better quality service, behavior change, improved OPV coverage etc.) were reported by 56% of respondents to have been the most effected by the activities described in response to question 4. Increased technical capacity, awareness, knowledge of staff was also reported to have been effected by these activities by 44% of respondents. Please see the "Comments" section for individual responses to this question.

Q3-6
What is (or could be) the eventual impact of these effects (described in response to question 5) on those organizations and individuals your organization serves?

Question Number		Number Responded	% Responded
<u>Q3-6</u>			
1	Improved Health (Malaria, Malnutrition, MCH, HIV/AIDS, PEI)	12	44
2	Increased Collaboration	4	15
3	Increased Technical Capacity/Awareness/Knowledge of Staff	9	33
4	Benefits to Beneficiaries	4	15
5	Other	9	33
		Total = 27	

Improved Health (malaria, nutrition, MCH, HIV/AIDS, PEI, reduction in mortality) was reported by 44% of respondents as the eventual impact of the effects described in question 5. Increased technical capacity, awareness and knowledge of staff were also reported as an eventual impact by 33% of respondents. Please see the "Comments" section for individual responses to this question.

Q3-7
To what extent would these results and (potential) impact have been possible without CORE?

Question Number	Response	Number Responded	% Responded
Q3-7			
1	Impossible without CORE	5	19
2	Almost impossible without CORE	1	4
3	Possible but less likely without CORE	2	7
4	Possible but not the same rate, ease, relevance	13	48
5	Possible without CORE	2	7
6	Difficult to say	4	15
		Total = 27	

Of the 27 respondents, 48% reported that the results and potential impact seen in the questions above would be possible without CORE, but not at the same rate (as quickly), would have been more difficult and would not have had as much relevance. 7% of respondents reported in a similar manner in that they stated that the results would have been possible, but less likely. 19% of respondents reported that the results commented on would have been impossible without CORE. In including the 4% of respondents who reported that the results would have been almost impossible without CORE, a total of 78% of members who responded to the survey found CORE to enhance the results that they and/or their organization experienced through CORE membership.

# **QUESTION 4:**

IV. CORE working groups have helped to develop and promote a number of programs considered to be important by member agencies. Use the table to rate the importance of the strategy and how widely you've disseminated it.

Has your organization implemented the	YES	NO	If yes, please rate the
following programs or activities using CORE			importance of this activity
supported materials or trainings?			using the following scale:

# **Q4-1 Positive Deviance / Hearth Strategy**

Of the 27 respondents, 59% responded, "YES". Of the 16 respondents that answered yes, the mean (3.80) indicates that implementation of Positive Deviance/Health Strategies using CORE supported materials and/or trainings was reported to be moderately to very important to the members who have implemented programs or activities.

## Q4-1a

# In how many countries do you / have you used PD/Hearth?

Of the 16 respondents that answered yes, the mean number of countries in which members reported to have or used PH/Hearth Strategies was reported as 1.95. Please see the "Comments" section for specific countries and responses.

## Q4-1b

# How many other organizations have you trained / supported to use the PD/Hearth strategy?

Of the 16 respondents that answered yes, the mean number of organizations trained/supported to use the PD/Hearth Strategy was reported as 1.59. Please see the "Comments" section for specific organizations and responses.

# Q4-1c

# Have you used the Positive Deviance methodology with interventions other than nutrition?

Of the 17 respondents, 47% responded "YES" to using the Positive Deviance methodology with interventions other than nutrition.

# **Q4-2 KPC 2000+**

Of the 28 respondents, 86% responded, "YES". Of the 24 respondents that answered yes, the mean (3.78) indicates that implementation of KPC 2000+ using CORE supported materials and/or trainings was reported as moderately to very important to the members who have implemented programs or activities.

# Q4-2a

# In how many countries do you / have you used the KPC survey?

Of the 24 respondents that answered yes, the mean number of countries in which members reported to have or have used the KPC survey was 3.88. Please see the "Comments" section for specific countries and responses.

## O4-2b

# How many other organizations have you trained / supported to use the KPC methodology?

Of the 24 respondents that answered yes, the mean number of organizations trained and supported to use the KPC methodology was 5.54. Please see the "Comments" section for specific organizations and responses.

# **Q4-3 Lot Quality Assessments**

Of the 27 respondents, 67% responded, "YES". Of the 18 that answered yes, the mean (3.82) indicates that implementation of Lot Quality Assessments using CORE supported materials and/or trainings was reported to be moderately to very important to the members who have utilized this methodology.

## Q4-3a

# In how many countries do you / have you used LQAs?

Of the 18 respondents that answered yes, the mean number of countries in which members reported to have or to have used LQAS methodology was 1.29. Please see the "Comments" section for specific countries and responses.

#### O4-3b

# How many other organizations have you trained / supported to use the LQAs methodology?

Of the 18 respondents that answered yes, the mean number of organizations trained and supported to use LQA methodology was 3.50. Please see the "Comments" section for specific organizations and responses.

# Q4-4 Community IMCI

Of the 28 respondents, 79% answered, "YES". Of the 22 that answered yes, the mean (3.30) indicates that implementation of Community IMCI is reported to be moderately to very important to the members who have implemented these programs or activities.

#### <u>Q4-4a</u>

# 1a. In how many countries do you / have you implemented Community IMCI?

Of the 22 respondents who answered yes, the mean number of countries in which CORE members reported to have or to have used C-IMCI was 3.46. Please see the "Comments" section for specific countries and responses.

# Q4-4b

# How many other organizations have you trained / supported to implement Community IMCI?

Of the 22 respondents who answered yes, the mean number of other organizations trained/supported to implement C-IMCI was 4.54. Please see the "Comments" section for specific organizations and responses.

# Q4-5 Fresh-Air Malaria

Of the 28 respondents, 39% answered, "YES". Of the 11 respondents that answered yes, the mean (4.27) indicates that the use of Fresh-Air Malaria programs and activities using CORE supported materials and/or trainings were reported to be very important to crucial.

This finding is interesting in that less than half the respondents had implemented Fresh-Air Malaria programs or activities, yet those that did reported great value to the programs/activities. This appears to be an area that CORE may want to invest more focus and resources to expanding.

# Q4-5a

# In how many countries do you / have you implemented malaria programs using concepts or materials from the Fresh-Air Malaria strategy?

Of the 11 respondents who answered yes, the mean number of countries in which CORE members reported to have or to have implemented programs using concepts or materials from the Fresh-Air Malaria strategy was 1.50. Please see the "Comments" section for specific countries and responses.

#### Q4-5b

# How many other organizations have you trained / supported to get engaged in malaria work?

Of the 11 respondents who answered yes, the mean number of organizations in which CORE members reported having trained / supported to get engaged in malaria work was less that one (.80). Please see the "Comments" section for specific organizations and responses.

# **Q4-6 Polio Eradication**

Of the 28 respondents, 50% answered, "YES". Of the 14 respondents that answered yes, the mean (4.00) indicated that the use of implementing polio eradication programs and activities using CORE materials and trainings is reported to be very important.

# Q4-6a

# Rate the importance of belonging to a NGO Steering Committee for polio?

Of the 10 respondents, 100% answered, "YES". The 10 respondents that answered yes reported that it was very important (mean = 4.00) to belong to a NGO Steering Committee.

## **O4-6b**

# How has belonging to a NGO Steering Committee for polio enhanced your country work?

Of the 10 CORE members who responded to this question, each had a unique answer. Facilitation of coordination and partnerships among PVOs/NGOs/MOH/bilateral organizations, enhanced technical support and increased funding empowerment of country offices are a few of the ways that respondents reported that belonging to a NGO Steering Committee enhanced their country work. Please see the "Comments" section for specific responses.

# **Other Comments**

Please see Appendix for additional comments

# **CONCLUSION**

In conclusion, it is important to again point out areas in which there are significant indicators that programs and/or activities are in need of expansion or revision.

Several programs are reported to be exceedingly valuable to respondents who were active in using or promoting the materials, activities, programs and/or strategies, yet such activities appeared to be under utilized (i.e. – Core regional or field based workshops, representing CORE at international, regional or country meetings, Fresh-Air Malaria strategy).

Other activities and resources showed high usage yet lower value (moderately to very important) (i.e. Working groups, CORE Listserve/e-mail and CORE Website) indicating the need for attention.

The ability to leverage financial reports and private sector collaboration were two areas that respondents ranked rather low in terms of organizational benefit as a result of CORE membership. Again, it might be helpful for CORE to invest in enhancing these activities in hopes of redeeming higher benefits for CORE members.

Overall, respondents reported finding activities and mechanisms provided by CORE to be moderately to very important to themselves and/or their organization. In closing comments, members found CORE to increase the service and delivery of their programs as well as improving overall knowledge and capacity of their organization.